

THE QUALITY PARTNERSHIP

INTERNAL QUALITY AUDITING TO ISO 9001:2000

A TWO-DAY COURSE

The cycle of audit, management review and corrective action is vital to maintain a quality management system that will be of benefit to an organisation. Audits, well carried out, can be a way of gaining real cost savings from BS EN ISO 9001. This course shows how to conduct audits and gain maximum benefit from them.

The course is aimed at all who need to carry out internal audits. It will also be of benefit to those who need a broader understanding of quality management systems.

The course is registered by the IQA International Register of Certificated Auditors and meets part of the training requirements for individuals seeking registration as an Internal Auditor under that scheme.

This course is equivalent to 16 hours of Continuous Professional development (CPD) time.

Course Contents

Objectives

Quality and quality standards
The requirements of ISO 9001:2000
Types of audit
Auditing continual improvement
Personal skills of an auditor
Audit procedure
Managing the audit programme
Management review

Process management

A process orientated approach to auditing
Process measurement
Effective auditing
Checklist development
Audits
Reporting the results
Examination

IRCA course number A17161



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LOCATION: SOUTH WALES

DATE: _____

COURSE REGISTRATION FORM

Delegate Names: _____

Contact Name: _____

Company: _____

Address: _____

Telephone _____ Fax: _____

Email: _____

[please tick]

I wish to pay in advance of the course and enclose a cheque for £395 (£464.13 inc VAT) per delegate

I wish to pay following the course. Please invoice me for £435 (£511.13 inc VAT) per delegate

CANCELLATION CHARGES: Please note the following refunds are applicable:-

Cancellation within	7 days	of course:	No refund
"	8/14 days	"	50% refund
"	15/21 days	"	75% refund
"	22 + days	"	full refund

Please post/fax to Dr. Mike Asher:



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